



MONTGOMERY COUNTY
HEALTH AND HUMAN SERVICES

A GUIDE for the COMMUNITY

Douglas M. Duncan
County Executive



MONTGOMERY COUNTY HEALTH AND HUMAN SERVICES

401 Hungerford Drive
Rockville, MD 20850
www.eMontgomery.org
Phone: (240) 777-1245
TTY: (240) 777-1295

June 2002





Montgomery County, Maryland
Department of Health and Human Services



*Building a
Safe and
Healthy
Community
Together.*

This information is available in an alternative format by calling:
(240) 777-1098 (voice) or
(240) 777-1398 (TTY)

Internet Information:
This document and other information about the Department of Health and Human Services is available on the Department's website at:
www.eMontgomery.org

VOLUNTEER OPPORTUNITIES

Volunteer Center (240) 777-2600

Looking for ways to put your talents to work in the community? The Montgomery County

Volunteer Center helps match individuals, families and groups with the programs that need help the most. Call and find out about volunteer opportunities for everyone from students to seniors.

If you have an item you would like to **donate**
(240) 777-2600

24 Hour EMERGENCY and HOTLINE Numbers

Ambulance, Fire, Police911
Vulnerable Adults Abuse and
Neglect Hotline(240) 777-3000
TTY(240) 777-3075
Child Abuse and Neglect
Hotline(240) 777-4417
Crisis Center Hotline(240) 777-4000
Mobile Crisis Team(240) 777-4000
Rape/Sexual Assault Victim
Crisis Line.....(240) 777-4357
Spouse Abuse/Abused Persons
Crisis Line.....(240) 777-4673
Emergency Shelter(240) 777-4000

Other Important Numbers

Director's Office(240) 777-1245
Americans with Disabilities Act (ADA)
Compliance Officer Voice(240) 777-3247
TTY(240) 777-1398

Advisory Boards & Commissions

Adult Public Guardianship
Review Board(240) 777-3144
Alcohol & Other Drug Abuse
Advisory Board(240) 777-1344
Board of Social Services(240) 777-1285
Collaboration Council for Children,
Youth and Families(240) 777-1665
Commission on Aging(240) 777-1120
Commission on Child Care(301) 279-1260
Commission on Children
and Youth(240) 777-1110
Commission on Health(240) 777-3858
Commission on People
with Disabilities Voice/TTY ..(240) 777-1246
Community Action Agency.....(301) 565-7460
Juvenile Court Committee(240) 777-3307
Mental Health Advisory
Committee.....(240) 777-4242
Domestic Violence Task Force(240) 777-4210
Victim Services Advisory Board ..(240) 777-1355

Guide To Services

Following is a listing of programs and services offered by the Montgomery County, MD Department of Health and Human Services. If you cannot find the information or assistance you need, check the index in the back of this book or call the Department of Health and Human Services at (240) 777-1245; TTY (240) 777-1295. Although this listing does not include the many organizations we work with in the private sector, you can find information about their programs through the Services Locator on our website at www.eMontgomery.org.

This guide contains information only about services offered in Montgomery County. To reach the U.S. Department of Health and Human Services, please call (301) 443-2403.



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To report
possible **child
abuse** or **neglect**
(240) 777-4417

To report
concerns about a
**Licensed Child
Care Center**
(240) 314-1400

To report possible
**abuse or neglect
of a senior**
(240) 777-3000

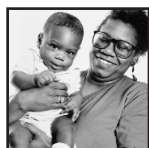
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For questions about
Social Security
(800) 772-1213
(800) 325-0778
(TTY)

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To report
**hazardous fumes,
chemicals and
other materials**
(240) 777-7788
or call 911

If you have
a question or
complaint about
**wild animals or
domestic pets**
(301) 279-1839



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To report
concerns
about **unsafe
housing/buildings**
(240) 777-3600

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Commonly Asked Questions



1

How do I report possible abuse or neglect of children, seniors or other vulnerable adults?

Call (240) 777-3000

(Protective Services for persons with disabilities, seniors and other vulnerable adults)

Call (240) 777-4417

(Child Protective Services)

2

How do I find child care? Call (240) 777-1155

(Child Care Subsidy Program)

3

How do I complain about a child care provider? Call (800) 332-6347

(Maryland State Child Care Administration)

4

Can I adopt a child or become a foster parent? Call (240) 777-3500

(Child Welfare Services)

5

How can I get help obtaining child support?

Call (800) 332-6347

(Office of Child Support Enforcement)

6

Do I qualify for Medicaid?

Call: Germantown (240) 777-3420

Rockville (240) 777-4600

Silver Spring (240) 777-3100

East County (240) 777-4470

(Income Supports)

7

Can I receive Meals on Wheels?

Call (240) 777-3810

(Nutrition Programs)

8

Where can my child get immunized?

Call (240) 777-1050

(Immunization Program)

9

Do I qualify for food stamps?

Call: Germantown (240) 777-3420

Rockville (240) 777-4600

Silver Spring (240) 777-3100

East County (240) 777-4470

(Income Supports)

10

Where do I call for help with substance abuse? Call (301) 279-1332

(Addictions Services Coordination)

11

How can I find affordable housing?

Call (301) 929-6700

(Housing Opportunities Commission)

12

Where do I call for problems concerning a well or septic lines?

Call (240) 777-3785 (Code Enforcement)

(240) 777-6300 (Dept. of Permitting Services)

13

What can I do if my house or another building is unsafe? Call (240) 777-3785

(Code Enforcement)

14

Is there help available if I cannot pay my utility bills? Call (240) 777-4450

(Maryland Home Energy Program)

Adult Mental Health and Substance Abuse Services

Provides mental health and substance abuse services to adults residing in Montgomery County. Services are provided by a combination of contractors and County staff and cover a



continuum of treatment. Services are for persons unable to access similar services in the private sector due to lack of insurance or means to pay. Services are provided on a sliding fee scale. No one will be denied service due to inability to pay.

ADDICTION SERVICES COORDINATION

(301) 279-1332

Intake, assessment and referral services for drug and alcohol-involved adults, whether voluntary or court ordered. Hours are Monday through Friday 9:00 to 11:00 a.m. and 1:00 to 3:00 p.m.

ADULT MENTAL HEALTH SERVICE CENTER

Outpatient mental health treatment/case management services for adults with serious mental illness.

■ Mental Health Access Team

For help with locating a mental health service provider.

(240) 777-1770

Multicultural Mental Health

Program for Spanish-speaking and Vietnamese-speaking clients.

(240) 777-1323

8818 Georgia Ave., Silver Spring

JAIL ADDICTION SERVICES

(240) 777-9814

Intensive education, treatment and referral services for eligible alcohol/drug addicted inmates of the Montgomery County Detention Center.

MENTAL HEALTH CORE SERVICE AGENCY

(240) 777-1400

Planning, development, monitoring and evaluation of publicly funded behavioral health care services for special populations. Target populations include children with adjustment and behavioral disorders, adults with severe and persistent mental illness, homeless mentally ill persons and elderly persons with mental health needs.

OUTPATIENT ADDICTION SERVICES

(240) 777-1680, (240) 777-1399 TTY

Outpatient education and treatment for the following priority groups:

- Homeless Alcohol and Drug Addicts Treatment Program (HADATP)
- Dual Diagnosis/Medical Concerns
- Methadone to Abstinence



Aging and Disability Services

Provides services to help seniors and persons with disabilities maintain maximum independence, safety, dignity, self-determination, quality of life and opportunities for community participation.

To find out
about **senior
recreation
programs**
(301) 468-4540

INFORMATION AND ASSESSMENT SERVICES

(240) 777-3000

(240) 777-4575 TTY

Offers information and assessment for residents 18 years and older who are in need of care because of a physical, developmental and/or psychiatric disability.

- **Adult Protective Services**—provides services on behalf of vulnerable adults who are at risk of abuse, neglect, self-neglect or exploitation in the community. (24 hours) (240) 777-3000; (240) 777-4575 TTY.
- **Geriatric Evaluation Services**—assists elderly and/or physically and mentally disabled adults at risk of institutionalization.
- **Mental Health Services to Seniors**—provides mental health treatment and case management to seniors.
- **Statewide Evaluations and Planning Services (STEPS)**—required pre-admission evaluations for individuals at risk of or seeking admission to a licensed nursing home and who are eligible for Medical Assistance.
- **Transitional Emergency, Medical and Housing Assistance (TEMHA)**—serves clients who have physical and/or emotional impairments which impede their ability to access/negotiate self-care needs.

DEVELOPMENTAL DISABILITY SERVICES

(240) 777-1216; (240) 777-1217 TTY

Provides community education and consultation on disability-related issues. Assists parents in accessing services for children with disabilities and helps them with parenting skills. Plans, develops and monitors State and federal grants for community services.

- **Individual and Family Support Services**—provides support to individuals with developmental disabilities, head injury or physical disability to prevent long-term institutionalization or hospital placement.
- **Transitioning Youth**—coordinates the transfer of students with significant disabilities graduating from special education to the adult service system.
- **Service Coordination**—monitors the State-funded residential and day program services for people with developmental disabilities.
- **Special Needs Library**
(240) 777-0960; (301) 897-2217 TTY
Serves a wide range of information and reading needs of people with disabilities, their families and service providers, including large print books, Talking Book services and a disabilities collection.



AREA AGENCY ON AGING

(240) 777-3000

Advocates issues and needs of the elderly to the community.

SENIOR NUTRITION PROGRAM

(240) 777-3810

Provides lunches to seniors at 32 sites around the county.

Also provides nutrition education, physical fitness activities and Meals on Wheels, offered at a variety of locations throughout the county.

Administered in cooperation with public and non-profit agencies.



TRANSPORTATION FOR SENIORS AND PEOPLE WITH DISABILITIES

MetroAccess: (301) 562-5361; (301) 588-7835 TTY

Call & Ride: (301) 948-5409

LONG TERM CARE OMBUDSMAN

(240) 777-3369

Investigates and resolves complaints against nursing homes and group homes for seniors.

HOME CARE

(240) 777-3000; (240) 777-4575 TTY



Home Care is available to eligible persons who can no longer care for themselves—those who are frail elderly, physically and/or mentally disabled, and persons at risk of abuse or neglect. Home health aides help these individuals maintain an appropriate level of self-sufficiency.

MEDICAL ASSISTANCE FOR NURSING HOMES AND OUTREACH

(240) 777-3995; (240) 777-1236 TTY

Provides assistance with expenses for care in nursing homes and other institutions. Advocates for persons in the community in need of assistance with payment of expenses for medical treatment, medical supplies and pharmaceutical drugs.

- Medical Assistance (nursing homes)
(240) 777-3995
- Medical Assistance Outreach
(240) 777-3397

RESPIRE CARE

(under contract with ARC of Montgomery County)

(301) 984-5792

Provides occasional, temporary relief to individuals and families who are giving full-time care to children and adults with disabilities. Care is provided by trained, certified care workers in the family's home or in the care worker's home.

CASE MANAGEMENT SERVICES FOR SENIORS AND PERSONS WITH DISABILITIES

(240) 777-3000; (240) 777-4575 TTY

Provides long-term case management services to adults and seniors with physical or mental disabilities to ensure that they remain safely in the least restrictive environment in the community, usually at home.

ASSISTED LIVING SERVICES/ADULT FOSTER CARE

(240) 777-3994; (240) 777-1216 TTY

Provides subsidies for low-income seniors who live in group homes for the frail elderly and adult foster care services for frail seniors and adults with disabilities. Certifies group homes for the elderly and foster care homes.

Children, Youth and Family Services

Promotes opportunities for children to grow up healthy, secure and prepared to meet their adult responsibilities.



CHILDREN AND ADOLESCENT SERVICES

Infants and Toddlers Program

(240) 777-3997

Assists families with children between birth and three years old in their efforts to address special needs and to maximize their children's developmental potential. Services are provided at three regional sites.

■ Child Care Referrals — LOCATE

332 W. Edmonston Drive, Room B-6,
Rockville (301) 279-1773

Provides resource and referral information to parents searching for child care in Montgomery County.

Linkages to Learning

(240) 777-1731

Provides community services for children and families at selected schools to enable children and adolescents to reach their optimal physical and mental health, achieve academic success and become socially secure in the community.

To report
**possible child
abuse and neglect**
call the 24-Hour
Hotline
(240) 777-4417

Mental Health and Addiction Services

■ Child and Adolescent Outpatient

Mental Health Services—provides family-focused outpatient services to children and adolescents with mental health, addiction or behavioral problems who have Medicaid or no health insurance.

8818 Georgia Ave., Silver Spring
(240) 777-1450

■ Child and Adolescent Forensic Evaluation Services (CAFES)

(240) 777-3400

Conducts comprehensive, family-based evaluations of youth and family members who are involved with the Montgomery County Juvenile Court.

■ Community Alternative to Hospitalization

(240) 777-1770

Provides case management services for children and adolescents at risk of psychiatric hospitalization. Includes forensic services, special evaluations, group home review, alternative to hospital services and other case management services.

■ Juvenile Justice Services

(240) 777-3307

Provides coordination and support services for all juvenile justice activities within the Department of Health and Human Services.

■ Substance Abuse Screening

(240) 777-1430

Provides screening and assessment for children and adolescents in need of addiction and mental health services.

■ The Other Way Day Treatment Program

(240) 777-1345

Provides intensive treatment and educational services for teens who are experiencing substance abuse and mental health problems.

■ Therapeutic Recreation Program

(240) 777-1731

Provides therapeutic support services for children and adolescents.

CHILD WELFARE SERVICES

(240) 777-3500

■ **Adoption**—prepares children who are under guardianship of the department for permanent placement with adoptive families.

- **Community Education**—provides outreach to educate community groups on child welfare issues.
- **Family Preservation** includes **Families Now** and **Systems Reform Initiative**—provides home-based services to families with children at risk of out of home placement.
- **Foster Care**—provides case management and plans permanent situations for children who have been placed in foster care.
- **Protective Services**—investigates reports of child abuse and neglect to ensure the safety of children and provides services to help families stay together.

CONSERVATION CORPS

(301) 929-5554

Seeks to improve the employability and citizenship of out-of-school and unemployed youth ages 17 through 24. One-year program provides members with on-the-job and classroom skills in conservation, landscaping and carpentry.



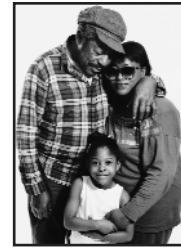
SCHOOL HEALTH SERVICES

(240) 777-1550

Provides prevention, detection and correction of health and

developmental problems to public school students in Montgomery County. Manages the care of ill and injured students, administers medications and treatments. Provides health assessments, crisis intervention, health counseling, health education/promotion, and case management and referral services. Provides the health care component for Head Start programs and Linkages to Learning, including the School-Based Health Centers. Provides hearing, vision and scoliosis screening for public and private schools. Provides immunizations and tuberculosis screening of all newly enrolled international students. Provides consultation to private schools.

Crisis, Income, and Victim Services



Provides services to county residents who are experiencing a situational, emotional, or mental health crisis. Operates a 24-hour crisis center to respond to residents' immediate needs and to provide information on

available resources. Provides assessment and financial assistance to preserve existing housing and to increase self-sufficiency, and determines eligibility for State and federally funded financial assistance programs. Provides crisis and ongoing counseling for victims of general crime, partner abuse and sexual assault, and a continuum of services to homeless families and adults including emergency shelter, transitional and supported housing.

CRISIS SERVICES

■ Crisis Center

1301 Piccard Drive, Rockville

Provides 24-hour/7-day-a-week telephone or walk-in crisis counseling, brief crisis stabilization, and help in obtaining services for individuals and families in a situational or mental health crisis, for adult abused persons and for victims of crimes and sexual assault. A mobile crisis team provides immediate assistance with psychiatric emergencies in the home or community from 8 a.m. to midnight. Triage and evaluation beds provide an alternative to psychiatric hospitalization. All Montgomery County residents who are in crisis are eligible.

There is no charge for initial crisis service.

Crisis Line(240) 777-4000

TTY Crisis Line(240) 777-4815

Victim Assistance/Sexual

Assault Crisis Line(240) 777-4357

Abused Persons Crisis
Line(240) 777-4673
Mobile Crisis Team(240) 777-4000
Assertive Community
Team(240) 777-4835
Mental Health Association
Hotline (Supportive
Listening)(301) 738-2255

- **Critical Incidents and Disasters**—Provides crisis counseling services to the community in the aftermath of traumatic events.
- **Assertive Community Treatment Team (ACT Team)**—Provides specialized mental health services to those unable to be successfully treated in hospitals and through outpatient treatment.

PREVENTION AND CRISIS INTERVENTION

Provides emergency financial assistance and/or shelter to families and adults who are homeless, at risk of loss of housing, victims of individual or community disasters, or persons stranded away from home.

Germantown(240) 777-4448
Rockville(240) 777-4550
Silver Spring(240) 777-3075
East County(240) 777-4470

- **Adult Homeless Initiative**—provides assessment and case management services to homeless single adults in the emergency shelter system.
- **Shelter Services**—provides emergency shelter services.
- **Homeless Services**—performs long-range planning on homeless issues and coordinates the delivery of emergency and transitional shelter services for homeless adults.

CHILD CARE SUBSIDY PROGRAM

(240) 777-1155
7300 Calhoun Place, Rockville
The County's Working Parents Assistance Program and the State's Purchase of Care Program provide vouchers to eligible families to help purchase child care.

Wednesdays only: (240) 777-4470
3300 Briggs Chaney Rd., Silver Spring

EMPLOYMENT SERVICES

(240) 777-1152
7300 Calhoun Place, Rockville
Assists families to end—or avoid—cash assistance by helping them find or maintain a job. Provides vouchers to eligible families to assist with the purchase of child care.

MARYLAND OFFICE OF CHILD SUPPORT ENFORCEMENT

(800) 332-6347
This state office assists parents with obtaining court-ordered child support payments.

SUPPORTIVE HOUSING SERVICES

- **Transitional Services**
(240) 777-4500—transitional housing and case management services for families who are homeless at the time of referral and demonstrate a potential for economic self-sufficiency and improved family functioning within two years.
- **Family Self-Sufficiency**
(240) 777-4500—case management services are provided to families in subsidized housing who demonstrate motivation to become economically self-sufficient within five to seven years.
- **Maryland Home Energy Programs**
(240) 777-4450—financial help for heating expenses, electric costs and weatherization for low-income households.



- **Rental Assistance Program**
(240) 777-4400—financial assistance to help with rent costs for low-income households, the elderly and the disabled.

INCOME SUPPORTS

Provides benefits to eligible residents: Temporary Cash Assistance, Food Stamps, Medical Assistance, Transitional Emergency Medical and Housing Assistance (TEMHA).

- Germantown(240) 777-3420
- Rockville.....(240) 777-4600
- Silver Spring(240) 777-3100
- East County(240) 777-4470

- **Temporary Cash Assistance (TCA)**—a federal/State program for eligible children and their parents or other caretaker. TCA provides limited cash assistance. Parents are required to be working toward employment and self-sufficiency in order to receive benefits.
- **Food Stamp Program**—provides benefits monthly to eligible households to buy food.
- **Medical Assistance Program**—provides health benefits for low-income people.
- **Transitional Emergency Medical and Housing Assistance Program**—a State program to help Maryland residents who are totally disabled and cannot work. See also Aging and Disability Services.



VICTIM SERVICES

Establishes and maintains a comprehensive network of specialized services for crime victims and their families through the Abused Persons Program and the Victim Assistance and Sexual Assault Program. Working closely with all related agencies and community partners, the service strives to ensure that victims receive a sensitive, competent and coordinated response.



The Abused Persons Program (APP)

Administration (240) 777-4210
Intake (240) 777-4195

- **Crisis Line and Walk-In Service**—provided through the Crisis Center: (240) 777-4673 (HOPE).
1301 Piccard Dr., 1st Floor, Rockville
- **Emergency Family Shelter Services**—provides shelter to victims of abuse and their dependent children.
- **Counseling for Victims**—assessment, counseling, education and support.
- **Counseling for the Abusers**—assessment, counseling, education, support.
- **Victim Assistance**—provides victims support and advocacy through the civil and criminal justice system, including accompaniment during legal procedures.
- **Educational Programs**—provides educational programs to professional and community groups.



Victim Assistance and Sexual Assault Program (VASAP)

(240) 777-1355

- **Crisis Line and Walk-In Service**—provided through the Crisis Center: (240) 777-4357 (HELP). 1301 Piccard Dr., 1st Floor, Rockville
- **Outreach Counseling to Sexual Assault Victims**—provides outreach counselors to victims of sexual assault at a hospital emergency room or police station.
- **Community Crisis Debriefing**—provides crisis debriefings to communities affected by serious crime incidents.
- **Counseling to Victims of General Crime and Sexual Assault**—provides assessment, counseling, support and education to victims and their families.
- **Counseling for Adults Who Were Molested as Children**—individual and group counseling is provided.
- **Homicide Survivors Support Group**—meets monthly.
- **Victim Compensation**—provides eligible victims compensation for financial losses resulting from crime victimization. Limited funds are available.
- **Victim Assistance**—provides accompaniment through the criminal justice system and assistance in applying to the Maryland Criminal Injuries Compensation Board.
- **Educational Programs**—provides educational programs in English and Spanish to professionals, schools and community groups.



TESS COMMUNITY SERVICES CENTER

(301) 565-7675

8513 Piney Branch Road, Silver Spring
Bilingual (Spanish/English) information and referral regarding community and government programs that includes help for low-income residents, short-term counseling, legal aid and consumer credit counseling.



COMMUNITY ACTION

(301) 565-7460

8210 Colonial Lane, Silver Spring
As the county's official anti-poverty agency, Community Action works to reduce the adverse effects of social and economic conditions on the county's low-income residents. Community Action provides:

- community liaison and leadership development, building partnerships among community residents and public and private agencies;
- coordination of the Head Start program with Montgomery County Public Schools;
- employment/economic development and multicultural outreach;
- demographics, research and special projects for the County.

PROGRESS PLACE

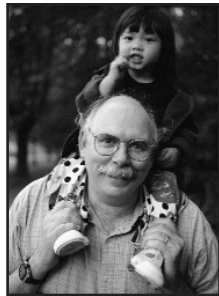
(301) 585-4471

8210 Colonial Lane, Silver Spring
A multiservice center for the homeless. A unique partnership between Montgomery County and three community partners (Community Vision, Shepherd's Table and Community Clinic) provides the critically needed range of emergency, counseling and recovery, and medical services to families that are homeless and low-income.



Public Health Services

Monitors and assesses the health of the community and develops strategies to improve its health. Promotes healthy lifestyles for residents through public education and medical services. Administers state and county health laws and regulations. Determines eligibility for federal, state and some private health programs. Services in such programs are



provided on a sliding fee scale and are provided regardless of ability to pay. Assesses and may investigate health hazards, such as communicable diseases, foodborne illnesses or exposure to toxic substances (with the Department of Environmental Protection).

COMMUNICABLE DISEASE AND EPIDEMIOLOGY

Provides consultation to clients and private physicians to prevent and control the spread of communicable diseases. Programs are targeted to control the spread of all reportable diseases in Maryland, such as AIDS, meningitis, foodborne illnesses and rabies. Rabies vaccine and information are available. Health information is provided for international travelers.

Dennis Avenue Health Center

2000 Dennis Avenue, Silver Spring

Clinic services include:

- Disease Control Services.....(240) 777-1755
- HIV/AIDS Services(240) 777-1869
- HIV Dental Services(240) 777-1737
- Refugee/Migrant Health Services(240) 777-1800

- Sexually Transmitted Diseases(240) 777-1760
- Tuberculosis Control(240) 777-1800
- Rabies Vaccine/Information.....(240) 777-1755

COMMUNITY HEALTH

Provides general health and dental services, access to care through public and private partnerships, case management for pregnant women, children and vulnerable clients through managed care organizations.

Service Eligibility Units: These units review financial status and enroll eligible individuals into a variety of public and private health care program such as:

- Health Choice
- Maternity Care
- Project Access—primary and specialty care for low-income adults not eligible for Medicaid
- Care for Kids—preventive and sick care services for low-income children not eligible for Medicaid
- Family Planning
 - Germantown(240) 777-3591
 - Rockville(240) 777-3120
 - Silver Spring(240) 777-3066
 - East County(240) 777-4470

Direct Medical

Services: On-site services include immunizations, dental care and maternity services at two community health centers. Additional services available at selected sites.



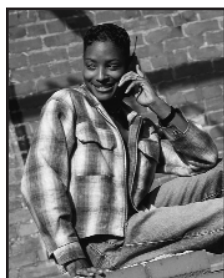
Community Health Centers

Open Monday through Friday from
8:00 am to 4:30 pm.

- **Germantown Health Center**
12900 Middlebrook Rd., Germantown
(240) 777-3260
- **Silver Spring Health Center**
8630 Fenton St., Silver Spring
(240) 777-3160
- **East County Health Center (no dental)**
3300 Briggs Chaney Rd., Silver Spring
(240) 777-4470

Satellite Health Centers: During limited hours, these centers offer County services and services offered by private, non-profit providers.

- **East County Health Center**
3300 Briggs Chaney Rd.,
Silver Spring
(240) 777-4470
- **Piccard Drive Health Center**
1335 Piccard Dr., Rockville
(240) 777-3987
- **Women's Cancer Control Program**
2424 Reedie Dr., Wheaton
(240) 777-1750
Immunizations, gynecology and other services provided by Spanish Catholic Center staff, oriented toward Hispanic and other language minority clients.



DENTAL SERVICES

(240) 777-1875

Dental care is provided for children in Head Start and Care for Kids and to enrolled maternity patients. Limited emergency dental services are available to income-eligible adults, with additional preventive and

educational services for seniors. Located at the Piccard Drive Health Center.



IMMUNIZATIONS

(240) 777-1050

Immunizations are available at several locations for eligible children. Flu and pneumonia shots are available in season for adults. Staff available for health fairs and other community outreach activities, provid-

ing information on children's and adult vaccines. For information on immunizations, call the 24-hour immunization line at (240) 777-1520.

HEALTH PROMOTION

(240) 777-1710

Provides community education, outreach, information and technical assistance. Program areas include alcohol, tobacco and other drug abuse prevention; HIV prevention; child safety education and injury prevention; Five a Day nutrition education; and smoking cessation. Health education materials are available directly from the Department, the Health Information Center at the Wheaton Regional Library (301) 929-5520 and from the Prevention Center (301) 929-8550.

LICENSURE AND REGULATORY SERVICES

(240) 777-3986

Enforces State and County laws related to food service facilities, nursing homes, group homes, swimming pools, rat control, private educational institutions and miscellaneous business licenses, including those required for raffles.



SPECIALTY CONSULTATION SERVICES

(240) 777-3987

Income-eligible referred children up to 21 years of age with chronic medical problems can receive audiology services and can be linked to pediatric specialties that include cardiology; eye, ear, nose and throat; allergy; neurology and seizure; orthopedics; plastic surgery; sickle cell and genetics. Located at the Piccard Health Center.

CANCER CONTROL PROGRAMS

■ Women's Cancer

(240) 777-1750

■ Colorectal Cancer

(240) 777-1340

■ Oral Cancer

(240) 777-3496

BIRTH AND DEATH RECORDS OFFICE

(240) 777-1755

Issues copies of death certificates for 30 days after registration of the death. Issues "Statement of Age" (verification of birth date) cards for persons born in Montgomery County only. Provides verification of births and deaths to government agencies. Located at the Dennis Avenue Health Center. To reach the Maryland Division of Vital Records, call (800) 832-3277.

MEDICAL ASSISTANCE PAYMENT FORMS

(240) 777-1842

Supplies of medical assistance forms are available to physicians, hospitals and nursing homes on request.

Phone Directory



Addiction

Services(301) 279-1332

Adult Protective

Services(240) 777-3000

TTY(240) 777-4575

Area Agency on Aging(240) 777-3000

Assisted Living Services(240) 777-3994

TTY(240) 777-1216

Assisted Living Services for

Seniors(240) 777-3994

TTY(240) 777-1216

Case Management Services for

Seniors and Persons

with Disabilities(240) 777-3000

TTY(240) 777-4575

Child and Adolescent

Forensic Evaluation

Services (CAFES)(240) 777-3400

Child and Adolescent

Services(240) 777-3997

Child and Adolescent

Mental Health Services(240) 777-1450

Child Care Referrals

(LOCATE)(301) 279-1773

Child Care Subsidy

Programs(240) 777-1155

Child Protective Services(240) 777-4417

Child Welfare Services(240) 777-3500

Colorectal Cancer Program(240) 777-1340

Community Action(301) 565-7460

Community Alternative to

Hospitalization(240) 777-1430

Community Health Centers

Germantown(240) 777-3260

Silver Spring(240) 777-3160

Community Health Services

Germantown(240) 777-3591
 Rockville(240) 777-3120
 Silver Spring(240) 777-3066
 East County(240) 777-4470
 Conservation Corps(240) 929-5554
 Crisis Services(240) 777-4000
 Dennis Avenue Health Center....(240) 777-1790
 Dental Services(240) 777-1875
 Developmental Disability
 Services(240) 777-1216
 TTY(240) 777-1217
 Disability Services(240) 777-3000
 Disease Control(240) 777-1755
 Financial Assistance/Food Stamp Program
 Germantown(240) 777-3420
 Rockville(240) 777-4600
 Silver Spring(240) 777-3100
 Geriatric Evaluation Services(240) 777-3000
 TTY(240) 777-4575
 Health Promotion(240) 777-1710
 HIV/AIDS.....(240) 777-1869
 HIV Dental Services.....(240) 777-1737
 Home Care(240) 777-3000
 TTY(240) 777-4575
 Immunizations(240) 777-1050
 Infants and Toddlers Program(240) 777-3997
 Information and
 Assessment Services(240) 777-3000
 TTY(240) 777-4575
 Information, General(240) 777-1245
 Jail Addiction Services.....(240) 777-9814
 Juvenile Justice Services(240) 777-3307
 Licensure and Regulatory
 Services(240) 777-3986
 Linkages to Learning(240) 777-1109
 Long Term Care Ombudsman(240) 777-3369
 Medical Assistance for
 Nursing Homes.....(240) 777-3995
 TTY(240) 777-1236
 Medical Assistance Outreach(240) 777-3397

Medical Assistance

Payment Forms.....(240) 777-1842
 Medical Assistance Program
 Germantown(240) 777-3591
 Rockville(240) 777-3120
 Silver Spring(240) 777-3066
 East County(240) 777-4470
 Mental Health Services
 Access to Services.....(240) 777-1770
 Core Service Agency.....(240) 777-1400
 Multicultural Services(240) 777-1323
 Outpatient Addiction
 Services(240) 777-1680
 Multicultural Mental
 Health Program(240) 777-1323
 Oral Cancer Program(240) 777-3496
 Outpatient Addiction
 Services(240) 777-1680
 TTY(240) 777-1399
 Piccard Drive Health Center(240) 777-3987
 Progress Place.....(301) 585-4471
 Refugee/Migrant Health(240) 777-1800
 Rental Assistance Program(240) 777-4400
 Respite Care(240) 984-5792
 School Health Services(240) 777-1550
 Senior Nutrition Program(240) 777-3810
 Senior Services(240) 777-3000
 TTY(240) 777-4575
 Senior Mental Health
 Services(240) 777-3000
 TTY(240) 777-4575
 Sexually Transmitted
 Diseases(240) 777-1760
 Specialty Consultation
 Services(240) 777-1849
 Statewide Evaluations and
 Planning Services (STEPS)(240) 777-3000
 TTY(240) 777-4575
 Substance Abuse Screening(240) 777-1430
 Temporary Cash Assistance (TCA)
 Germantown(240) 777-3420

Rockville	(240) 777-4600
Silver Spring	(240) 777-3100
The Other Way Day Treatment Program.....	(240) 777-1345
Therapeutic Recreation Program	(240) 777-1430
Transitional Services	(240) 777-4500
Transitional Emergency, Medical and Housing Assistance (TEMHA)	(240) 777-3000
TTY	(240) 777-4575
Transitioning Youth.....	(240) 777-1216
Tuberculosis Control	(240) 777-1800
Victim Services	(240) 777-4210
or	(240) 777-1355
Women's Cancer Control Program	(240) 777-1750

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